

# Monte Leng

*Identity & Access Management Professional*

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Accomplished and solutions-focused professional with extensive experience designing IAM architectures, managing projects, and transforming IT program critical to business operations. Instrumental in developing long and short-term plans for application selection, systems development, and acquisition of resources. Adept at software deployment and up gradation, technical and application support, network and infrastructure management, and implementation of strategies that effectively utilize IT resources. Expert in partnering with stakeholders to analyze needs and issues, define and achieve consensus on strategies, and implement technologies and best practices to deliver consistent, repeatable, and high-quality services. Skilled trainer and project leader, able to direct multi-faceted teams to achieve business objective and ensure work complete within time and budgetary constraints.

## EXPERIENCE

### Oracle America

*Jan 2021 - Present*

#### Consulting Technical Manager

Oracle Security Access Manager – Technical Manager Consultant

Senior-level consulting position providing consistent high quality and innovative solution leadership. Leading the solution design and implementation aspects of engagement(s) ensuring high quality, integrated software solutions within constraints of time and budget.

### US Department of Commerce

*July 2020 to Dec 2020*

#### Census Field Supervisor

Supervise census takers, monitor their progress and performance, and ensure that the quality of work is maintained and that work is completed on time. Facilitate and conduct training sessions. Conduct personal observations of field staff. Submit staff requests to maintain workflow. Monitor staff progress and performance. Conduct retraining of field staff. Recommend and document termination of poor performing employees.

### Self Employed

*Sep 2015 to July 2020*

#### Entrepreneur

Spearhead business digital operations, including website development and management. Oversee design and enhancement of systems and integrating new systems with existing ones. Develop standard operating procedures allied to best practice, and ensure written protocols and guidelines for staff. Manage business social media platforms such as Facebook, Instagram, Twitter, Google+, YouTube and LinkedIn to elevate brand awareness and boost sales. Analyze business requirements to

determine technology needs.

## **Oracle America**

*Mar 2005 to Sep 2015*

### **Consulting Technical Manager Security Practice**

One of 8 members of the Oracle Security Center of Excellence team. Domain expert on the Oracle Access Manager. Over a 15 year period with Oracle (and Oblix, Inc.), traveled extensively in the USA and Europe to participate in over 60 projects related to Identity and Access Management and Security ranging from a few weeks to over one year. Roles ranged from staff augmentation team member to project engineer with 20 team members and multi-million dollar projects.

## **Oblix, Inc**

*Jul 1999 to Mar 2005*

### **Technical Operations Manager**

Started with Oblix as it's second Technical Support Engineer and subsequently promoted to Technical Operations Manager. Designed, developed, implemented and supported company web sites and the company's initial customer management system. Awarded the "Star Performer" award twice, February 2000, and December 2002. During the Oracle acquisition, helped transfer and then on board computer systems from Oblix to Oracle.

## **Heuristics Search Inc**

*May 1997 to Jun 1999*

### **Director Of Information Technology**

Started as Web Producer and promoted to Director IT. Responsible for 5 staff members to support 100+ employees and all internal IT systems. Project Director for developing and migrating customer call center application to custom built on-premise internet based system. Deployed and managed the company's intranet.

## **XImage**

*May 1995 to May 1997*

### **Senior Product Support Engineer**

Hired as a product support engineer for the company's Image processing software, which ran on Sun Solaris servers with Sybase database back end. I developed the company Intranet and assumed the web master position. I developed wrote and published on line troubleshooting guides, departmental on line training program, and on line operational and maintenance procedures. I also provided primary help desk and backup on call support for company products.

## **Pacific Pay Video**

*Mar 1994 to Apr 1995*

### **Installation Support Manager Asia**

Hired at headquarters in Santa Clara, CA, then relocated to Bangkok, Thailand. Assumed project responsibility for installations in Thailand, Australia, Singapore, Taiwan, and Hong Kong. I was responsible for supporting company's hotel and resort pay per view video systems. Duties included evaluating and training the Thailand technical staff.

## **Quadrex Corp**

*Oct 1981 to Mar 1994*

### **Product Support and Customer Service Engineer**

Hired in as a field support engineer in the training practice then transferred into the Quadrex Computer Systems subsidiary. Promoted to senior product support and QA

engineer for the company's nuclear reactor Safety Parameter Display Systems (SPDS). Conducted on site visits to USA, European, and Asian customers to install new systems and perform software upgrades. Chairman of Software Configuration Control Committee.

## Commonwealth Edison

Sep 1978 to Oct 1981

### Senior Nuclear Reactor Operator

Licensed as a U.S. Nuclear Regulatory Commission Senior Reactor Operator. Worked in the training department at Dresden Nuclear Power Station.

## United States Navy

Jul 1972 to Jun 1978

### Senior Reactor Operator

Attended Electronics Class A School, Nuclear Power School and Prototype, and proudly served on the USS South Carolina, CGN-37. Promoted to Reactor Technician.

## SKILLS

### General Skills

- Strategic Planning & Execution
- Oracle Identity & Access Management (IAM)
- Cloud Computing & Data Security
- Enterprise & Solutions Architecture
- Product, Project & Program Management
- Software Development & Integration
- Service Oriented Architecture (SOA)
- IAM Assessment and Roadmap
- User Provisioning
- Role Lifecycle Management
- Access Management
- IT Policies & Procedures Compliance
- Process Optimization & Quality Assurance
- Budget Administration & Profit Optimization
- Sales & Marketing Strategies
- Customer Satisfaction & Retention
- SaaS, IaaS & PaaS Solutions
- Risk Assessment & Mitigation
- Identity Federation
- Single Sign On
- Privileged Account Management
- WebLogic

### Technical Skills

- SAML/SOAP
- OpenID/OpenID Connect
- OAuth 2.0
- Linux/UNIX
- Bash, Perl, Python, CFML, Javascript
- LDAP, Sun Directory Server, OID/ODSEE Server
- VirtualBox
- Git/GitHub

## EDUCATION

## Cogswell College

1989 to 1992

### BSET

## LANGUAGES

English (Native proficiency), Th (Elementary proficiency)

## RECOMMENDATIONS

## Ute Miller

2/27/18, 6:42 AM



**Senior Vice President, Cyber & Intelligence  
Solutions, North America, Mastercard**

I had the pleasure to work with Monte in the security center of excellence at Oracle Consulting as well as multiple customer projects around identity and access management. Monte is a deep expert in IAM technologies from requirements analysis to architecture and deployment. He is very much focused on his customers success and the value his solutions deliver. Monte is without a doubt one of the most experienced architects I know in this field.